

Receiver of Taxes, Kathleen S. Kraus, Launches Online Tax Information System

Taxpayers will be able to view statement information and pay tax bills at their convenience

Carmel, NY – Carmel Town Receiver of Taxes, Kathleen S. Kraus, unveiled an online information system that provides taxpayers the opportunity to view a true facsimile of their tax statement and tax receipt in the same format as it is mailed. This feature will provide a secure online environment to view or print their bill from the convenience of their computer or other wireless device. The project will extend opportunities available for taxpayers to access information beyond the traditional hours of operation of the tax office.

“I am pleased to offer this service for our taxpayers,” Kraus said, “By using technology of the Internet in a secure manner, we will enable the public unprecedented access to their tax information whenever they desire.”

Kraus pointed out that this service is being provided at no cost to users or the Town of Carmel through an agreement with Munitrax, a company that serves municipalities throughout New York State.

In addition to the ability to view their bills online, taxpayers will also have the option to pay their bill online using a credit card. The accepted credit cards are Visa, Mastercard, Discover or American Express. Because the Town cannot absorb the service fee charged by the credit card companies, there is a fee charged to those taxpayers who want to utilize credit card payments. The fee is 2.75% of the payment amount.

Taxpayers can also make payments by ACH Debit of their checking account via the website. This is a direct debit of your checking account for payment of your tax bill. The fees associated with this type of transaction are:

\$0 - \$4,000.00 payment	\$3.00 service fee
\$4,000.01 - \$8,000.00 payment	\$6.00 service fee
Over \$8,000.01 payment	\$9.00 service fee

Taxpayers can access the secure information site from the Town of Carmel home webpage, www.carmelny.org, and clicking on the Receiver of Taxes page. There will be a link to the site: <http://townofcarmelny.munitrax.com/> Once you create a profile, a confirmation link will be e-mailed to you, granting you access to the site to either view or pay your bill. Once logged in, you must first register your property to view the online services.