



# OFFICE OF THE RECEIVER OF TAXES

Kathleen S. Kraus, Receiver of Taxes  
60 McAlpin Avenue  
Mahopac, New York 10541

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[www.carmelny.org](http://www.carmelny.org)

## DUE TO THE COVID-19 PANDEMIC

The following new tax collection procedures will be in effect:

**FOR THE PROTECTION OF THE COMMUNITY, ONLINE AND MAIL IN PAYMENTS ARE STRONGLY RECOMMENDED. BUILDING ACCESS WILL BE LIMITED.**

- **ONLINE** – Pay, view and/or print your tax bill at [www.carmelny.org](http://www.carmelny.org)
  - **eCheck** payment with a \$1.75 flat fee
  - **VISA Debit Card** payment with a \$3.95 flat fee
  - **Credit Card** payment with a 2.45% fee  
(Visa, MasterCard, Discover and American Express accepted)
- **MAIL** – Send your payment to: **Town of Carmel, P.O. Box 887, Mahopac, NY 10541**
  - Mail your check and entire tax bill. A receipt will be mailed after your payment has been processed
  - Check should be made payable to: Kathleen S. Kraus, Receiver of Taxes
  - Accepted forms of mail in payments: personal check, bank check or money order
- **IN PERSON** – **BUILDING ACCESS WILL BE LIMITED TO THE LOBBY ONLY**
  - A drop box, located in the Lobby, will be available for all check payments
  - Drop your check and entire tax bill into the drop box. A receipt will be mailed after your payment has been processed
  - **DO NOT** use the drop box for cash payments. The Town of Carmel is not responsible for any cash deposited into the drop box

**CASH PAYMENTS WILL BE TAKEN BY APPOINTMENT ONLY**

**CALL 845-628-1500 - ASK FOR THE TAX RECEIVER'S OFFICE TO SCHEDULE YOUR APPOINTMENT**

**Please Note:** New York State law mandates that the Town of Carmel **does not receive any portion of the online payment option fee**. This fee is retained by the payment processing vendors enabling the online transaction. For questions navigating the online payment site, please feel free to contact us at (845) 628-1500 and ask for the Tax Receiver's Office.